



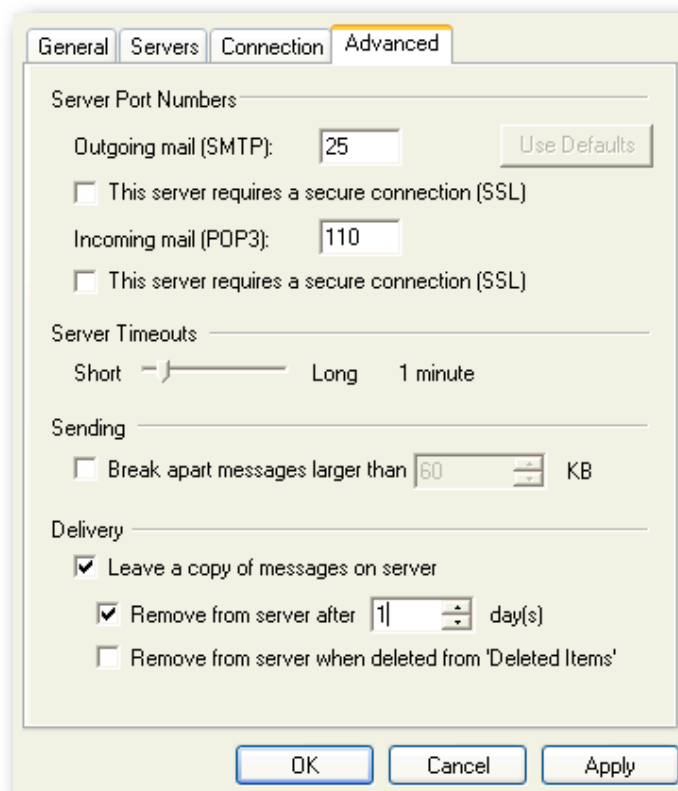
Using MessageBunker With POP3 Accounts

The first thing to say on this subject is that if you can possibly do it with IMAP instead, then you should take that option, as it will open up a lot of extra features that simply aren't available via POP3. We would also strongly advise configuring your mail client to use IMAP instead of POP3 for much the same reasons.

Assuming you're stuck with using POP3, then the key to making it work well is to configure your mail client correctly. With the POP3 protocol, the email client retrieves mails from the server, and then deletes them from the server. This is normally done at the same time. However, if you do this, then MessageBunker may not get an opportunity to download a copy of a new mail before your client deletes it. To avoid this situation, you need to configure your client to leave mails on the server for a period of time. We would suggest setting this to 24 hours to ensure nothing gets missed. Here's a guide on how to do this with some popular mail clients.

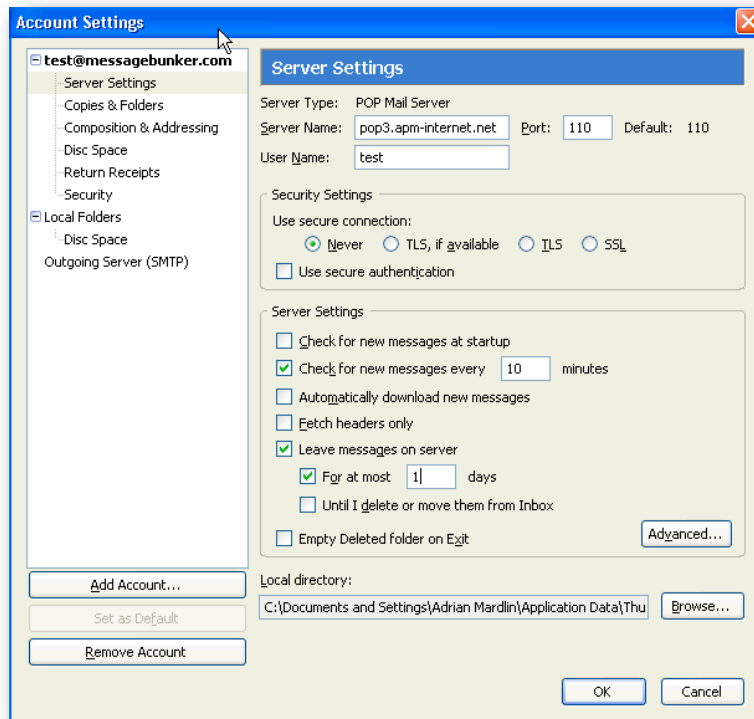
Microsoft Outlook/Outlook Express

Go into the Tools menu, select 'Accounts', select your mail account and click on 'Properties'. Now click on the 'Advanced' tab, and tick the 'Leave a copy of messages on server' box, and the 'Remove from server after' box, selecting 1 day, as shown below:



Mozilla Thunderbird

Go into the Tools menu, select 'Account settings...', and then select 'Server Settings' for your mail account. Now tick the 'Leave messages on server' box, and the 'For at most' box, selecting 1 day, as shown below:



Apple Mail

Go into the Mail menu, select 'Preferences...', then select 'Accounts', and then select your mail account. Click on Advanced, and then tick the 'Remove copy from server after retrieving a message' box, and select 'After one day' as shown below:

